

**mBoB CHANGE REQUEST FORM - CUSTOMER/MERCHANT/AGENT**  
**(ALL THE PARTICULARS WITH \* SIGN ARE MANDATORY)**

The Branch Manager,

I/we would like to request for the following:

**CHANGE REQUEST:** (Tick (✓) the options appropriately)

Forgot User ID	<input type="checkbox"/>	Reset M-Pin	<input type="checkbox"/>
Login Device/Phone change	<input type="checkbox"/>	Reset T-Pin	<input type="checkbox"/>
Change of mobile number	<input type="checkbox"/>	New mobile number:	_____
Change of email ID	<input type="checkbox"/>	New email address:	_____
Category Change	<input type="checkbox"/> Existing	New	_____

**Categories & Daily Limit- General: Up to Nu. 100,000, Silver: Up to Nu. 500,000 & Gold: No Limit)**

Update Name	<input type="checkbox"/>	Name:	_____
Update CID/License/Passport/Permit	<input type="checkbox"/>	CID/License/Passport/WP:	_____
Link additional account	<input type="checkbox"/>	/De-link account	<input type="checkbox"/>
Account number:	_____		
De-activate mBoB	<input type="checkbox"/>	Account No.	_____ Reason: _____

**MY/OUR REGISTERED DETAILS ARE:**

<b>Name with Salutation*</b> (Mr./Ms./Mrs./Dr./Dasho)	_____
<b>mBoB User ID*</b>	_____

Mobile No\*: \_\_\_\_\_ Email ID\*: \_\_\_\_\_  
 CID/License/Passport/Permit No\*: \_\_\_\_\_ Date of Birth\*: \_\_\_\_\_  
 Present Address\*: \_\_\_\_\_

**DECLARATION:**

I/we hereby declare that the details furnished above are true & correct and I/we undertake to inform the Bank on any changes therein, immediately. In case the above information is found to be untrue, misleading or misrepresenting, I/we remain fully liable for any consequences as per the applicable guideline/policy or the laws. I/we agree to indemnify the Bank from any losses arising due to failure in promptly updating any information with Bank of Bhutan.

**Applicant Signature(s):**

(Signature should match with Bank record)

**For use by Bank official :-**

**Created by:**  
 (Name & Signature)

**Authorized by:**  
 (Name & Signature)

**Employee ID:**.....

**Employee ID:**.....

**Date:** ...../...../.....

**Date:** ...../...../.....